Automatic Credit Card Program

Requirements

- Customer must have an account with YRC Freight.
- Customer must not be on driver collect. If the customer is on driver collect it must be removed from driver collect. In return, we must get authorization to charge all freight bills to their credit card. All open freight bills are charged to the card every cycle.
- The customer must pay all outstanding freight bills before they are placed on the program. We will send a list of open freight bills to the customer at the time of setup.
- This program is to save time for the customer and YRC Freight. If the card continually declines or the card declines two consecutive cycles. The customer will be removed from this program and not placed back on for at least 60 days after removal. After re-instatement, if the customer has one more decline, they will be removed from the program permanently.
- All credit card transactions must be refunded to the credit card.

Process

- The customer will receive a notice of all open invoices on their account on the 10th, 20th, and 30th of every month, unless it falls on a weekend. Saturday transmission will be sent on Friday and Sunday transmissions will be sent on Monday. The customer's card will then be charged the following business day.
- A statement will be faxed/emailed to the customer listing the outstanding freight bills on the account with a message that the total amount of the statement was charged to their credit card.
- The customer will continue to receive their invoices in the mail. As another alternative please use myyrc.com to get any invoices that are needed before the charge occurs. Once the payment is made the invoices are not available.
- All charges will be in US dollars.

Disputes

All bill disputes must be handled through our Customer Service Department, phone # 800-610-6500. An overcharge claim form must be filed. Refunds will be adjusted through the credit card.

Credit Card Department

Credit card issues should be directed to our Payment Processing hotline at 913-344-4129, or e-mail creditcardpayments@yrcfreight.com.

Please fill out the attached and fax both pages to Credit Card Team at 913-266-4042 or e-mail creditcardpayments@yrcfreight.com.

_____ _____

Cardholder Signature Date

Credit Card Information Form

Date _____

Name of Company _____

Contact Name _____

Credit Card # _____

Expiration Date _____ Cardholder Name _____

Phone# _____

E-mail Address _____

Please send a confirmation Yes No (circle one)

Complete Billing Address (where the credit card statement is sent)

_____

_____

_____

Company Address (If different than Cardholders address)

_____

_____

_____

I hereby authorize YRC Freight to charge all freight bills for the account of _____ to my credit card so that I do not have to pay for shipments at time of pick up or delivery.

_____ _____

Cardholder Signature Date

Send to :CreditcardPayments@yrcfreight.com